

The Present Sage Acupuncture
Rescheduled or Missed Appointment Financial Policy – Updated 2021

Every appointment scheduled is dedicated as exclusive time between the acupuncturist and the client to allow for space for true listening and attention.

If you should need to cancel or re-schedule an appointment, 48 hours notice is required.

You are responsible for payment of your scheduled appointment time. Your credit card on file will be billed for any missed appointment time or you will receive an invoice to pay for the time that was scheduled for you and you can pay via PayPal, Venmo, Square, or check.

In the case of an emergency (i.e. illness) cancellation, each patient is permitted one cancellation without any fee, but is responsible for payment in any additional missed appointments, regardless of the reason for cancellation.

Please note that unforeseen changes to your schedule, including work changes and changes in childcare, are not considered emergencies.

There is no cancellation charge for missed or cancelled sessions due to inclement weather.

Thank you kindly for your cooperation and for choosing holistic healthcare – we look forward to working with you.

I, (Patient Name)_____ acknowledge that I have read and agree to the Financial Policy as stated above, and understand that I am responsible for payment of any scheduled time except in a case of true emergency or illness.

Patient Signature _____

Date: _____